



STANLEY PELLET STOVE WARRANTY

CONDITIONS OF WARRANTY

Your Stanley pellet stove is guaranteed against any part that fails (under normal operating conditions) as detailed in the following table with timelines specified from the date of installation of the appliance. If the unit is not installed within six months of date of purchase, the warranty will commence six months from the date of purchase.

| Warranty Period | Parts Covered (Parts & Labour unless Stated) |
|-----------------|--|
| Up to 1 Year | <ul style="list-style-type: none"> • Refractory materials (supply only) • Rope seals, glass seals and cement seals. • Surface Finish on Seno models. • Grates and fire bars. • Ceramic glass is covered for Thermal breakage (supply only). • Rust (if reported before installation) • Aesthetic Damage (provided reported on date of receipt) • Electrical components under normal operation. |
| Up to 2 Years | <ul style="list-style-type: none"> • All external casings & enamel finishes (excluding impact damage or damage caused by overfiring). Pictures of damage must be submitted to WS Service Department. |

All warranty claims must be reported to the Waterford Stanley Service Department and must be submitted with the product serial number (located on the data plaque at the rear of the product), date of purchase, proof of purchase (if requested) and details of the specific nature of the problem.

The warranty is given only to the original consumer/purchaser only and is non-transferable. The appliance must be installed by a suitable qualified person and installed as per the requirements of the manual. Failure to comply with the Installation requirements or Building Regulations will void your warranty. Waterford Stanley reserve the right to replace any part due to manufacturing defect that fails within the warranty period under the terms of the warranty. The unit must be used for normal domestic purposes only and in accordance with manufacturer's operation instructions.

LIMITS OF LIABILITY

The warranty does not cover:

- * Special, incidental or consequential damages, injury to persons or Property, or any other consequential loss.
- * Any issue caused by negligence, misuse, abuse or circumstances beyond Waterford Stanley's control.
- * Any issue with wear and tear, modification, alteration, or servicing by anyone other than an authorized service engineer.
- * Installation and operational related problems such as draught related issues external to the stove, inadequate venting or ventilation, excessive flue offsets, negative air pressure caused by insufficient burning of improper fuel.
- * Damage caused to the unit while in transit.
- * Discolouration due to over firing, damage caused by impact, damage to baffles caused by over firing and fading of surface finish on casting.
- * Stress fractures on bricks.
- * Rust on cast iron parts unless reported prior to unit being installed.
- * Aesthetic damage, rust & missing parts on units purchased off display.
- * Electrical components where voltage variations are in excess of 10% of nominal 230V

Note: Adequate clearance must be maintained around the appliance to ensure the ease of part removal in the possible event of their damage/failure. Waterford Stanley are not responsible for any costs incurred in the removal of items installed in the vicinity of the appliance that have to be moved to facilitate a part replacement.